

**PUBLIC SERVICE OF NEW HAMPSHIRE**  
**Electric Assistance Program**  
**Aging Comparison Between EAP and Other Residential Customers**  
**As of February 28, 2014**

|   | <u><b>EAP</b></u> |              | <u><b>Non-EAP</b></u> |               |
|---|-------------------|--------------|-----------------------|---------------|
| Average Bill (current month)                      | \$                | 99.26        | \$                    | 132.52        |
| Average Past Due Amount                           | \$                | 207.72       | \$                    | 183.83        |
| Total Included Accounts Receivable <sup>(1)</sup> | \$                | 2,651,081.27 | \$                    | 52,463,838.41 |
| Number of Accounts <sup>(1)</sup>                 |                   | 26,706       |                       | 395,876       |
| Percent Past Due:                                 | 35.83%            | 9,569        | 14.86%                | 58,827        |
| % Past due 30 days                                | 39.11%            | 3,742        | 53.66%                | 31,567        |
| % Past due 60 days                                | 24.05%            | 2,301        | 23.61%                | 13,889        |
| % Past due 90 days                                | 36.84%            | 3,525        | 22.73%                | 13,371        |

<sup>(1)</sup> Includes all accounts.

**PUBLIC SERVICE OF NEW HAMPSHIRE**  
**Electric Assistance Program**  
**Number of Active EAP Participants by Discount Tier Levels and Amounts**  
**As of February 2014**

|              | <u>Number of<br/>Active Participants</u> | <u>Discount Tier*</u> | <u>% per Tier Participants<br/>To Total Participants</u> | <u>Discount Amount</u> | <u>% per Tier Discount<br/>To Total Discounts</u> |
|--------------|--|-----------------------|--|------------------------|---|
|              | 0  | 1                     | 0.0%   | \$ -                   | 0.0%  |
|              | 3,947                                    | 2                     | 14.8%  | 29,444.41              | 2.7%  |
|              | 5,107                                    | 3                     | 19.2%  | 96,467.85              | 8.9%  |
|              | 5,536                                    | 4                     | 20.8%  | 185,175.91             | 17.0%   |
|              | 6,113                                    | 5                     | 22.9%  | 307,168.34             | 28.2%   |
|              | <u>5,948</u>                             | 6                     | <u>22.3%</u>   | <u>470,324.43</u>      | <u>43.2%</u>                                      |
| <b>TOTAL</b> | 26,651                                   |                       | 100.0%   | \$ 1,088,580.94        | 100.0%  |

**\*Discount Levels for PSNH:**

| <u>Tier</u> | <u>Discount</u> | <u>% of Federal Poverty<br/>Guidelines</u> |
|-------------|-----------------|--|
| 2           | 8%              | 151% to 175%                               |
| 3           | 20%             | 126% to 150%                               |
| 4           | 36%             | 101% to 125%                               |
| 5           | 53%             | 76% to 100%                                |
| 6           | 77%             | Up to 75%                                  |

# Electric Assistance Program System Benefits Charge Reconciliation Report FEBRUARY 2014

## Public Service of NH

|   |                        |
|---|------------------------|
| Retail Delivery KWHs                                | 735,495,402            |
| SBC Low Income EAP Rate                             | \$ 0.0015              |
| SBC Low Income EAP Billed Amount                    | \$1,103,243.10         |
| Interest on 10% Reserve Fund Balance <sup>(1)</sup> | 67.39                  |
| <b>SBC Low Income EAP Funding</b>                   | <b>\$ 1,103,310.49</b> |
| EAP Costs   |                        |
| Discounts Applied to Customers' Bills               | \$ 1,088,580.94        |
| Payments to Community Action Agencies               | 143,516.61             |
| Incremental Program Expenditures                    | -                      |
| Pre-program Arrears Recovery                        | -                      |
| <b>Total EAP Costs</b>                              | <b>1,232,097.55</b>    |
| <b>SBC Low Income EAP Balance</b>                   | <b>\$ (128,787.06)</b> |
| <b>Total amount due to PSNH</b>                     | <b>\$ (128,787.06)</b> |
| Program to Date Reserve Balance                     | \$ 372,886.38          |
| <sup>(1)</sup> Interest on reserve at 0.23560%      |                        |
| $\$372,886.38 * 0.23560\% * 28/365 = \$67.39$       |                        |